



Frontier Energy

by  Battle River POWER COOP

March 2026 – Issue 20



UNIVERSITY OF ALBERTA



Understanding Albertan's Preferences for

COMMUNITY RENEWABLE ENERGY PROJECTS

Short 15-20 minutes survey
Exploring:



- Project Design
- Governance



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- Governance

Take the Survey



The research has been approved by the Research Ethics Board at the University of Alberta (REB ID:Pro00160972).

University of Alberta Seeks Input from Our Members

The University of Alberta is inviting our members to take part in a research survey that looks at how Albertans evaluate different community renewable energy project designs. The study explores preferences around how renewable energy projects are structured and governed, with the goal of informing future energy and co-op based initiatives in Alberta.

The survey is anonymous, voluntary, and takes about 15 to 20 minutes to complete.

Interested in sharing your perspective?

Scan the QR code on the poster to take the survey.



More Questions? Please contact: marcoul@ualberta.ca or jiaxun7@ualberta.ca

Box 1420 Camrose, AB T4V 1X3 North of Junction, Highways 13 & 21

www.frontierenergy.coop | frontier.energy@brpower.coop

24 Hour Toll-free: 1.877.428.3972 | Local: 780.672.7738 | Fax: 780.672.7969

AMI Meter Upgrades: What You Need to Know

Battle River Power Coop is upgrading all electric meters across our service area to Advanced Metering Infrastructure (AMI). This work begins in Spring 2026 and will continue through December 2027. Crews will be moving community by community across our rural service area.

If you have concerns before or after installation, or if you need to update your contact information, please call our office. Keeping your information current helps us notify you when crews are working nearby.



Outage Reporting

AMI meters help us detect outages automatically, but we still want to hear from you. Speaking with members helps us understand what is happening on the ground and can improve response.

If you experience an outage, call us toll-free any time at 1-877-428-3972.



Questions?

You can find an extensive list of Frequently Asked Questions on our website –

www.brpower.coop/ami-meter-upgrades/

Why We Are Upgrading

AMI metering is the industry standard for electric utilities. These meters help improve service in several ways:

- **Faster outage response.** AMI meters send outage alerts directly to our operations team, helping us confirm problems sooner and begin restoration work more quickly.
- **Future-ready.** The upgraded system provides a foundation that allows BRPC to support future service enhancements as needs and technology change.
- **Fewer onsite visits.** Many routine checks can be done remotely, which means fewer interruptions for members.
- **Better long-term planning.** AMI technology helps us maintain and improve the system in a cost-effective way.

This upgrade supports dependable service today and prepares the system for future needs and new technologies.

What to Expect During the Meter Change

- **You will receive a notice.** When work is scheduled in your area, BRPC will contact you by phone, email, and/or text.
- **You do not need to be home.** All work takes place outdoors.
- **Crews will be clearly identified.** Our staff wear high-visibility BRPC clothing and arrive in marked BRPC trucks.
- **A short outage is required.** Expect a brief interruption, about 5 to 10 minutes, while the meter is replaced.
- **Help us with access.** Dogs should be secured. You can provide gate codes or schedule access if needed.

The installation is quick, tidy, and does not change your service or rate.

BRPC Incident Response – Line Pull Down

On the morning of March 4, our team responded to a reported power outage in the Highway 14 area. When crews arrived, they found that a primary power line crossing the highway had been torn down due to a suspected over-height load traveling through the area. The tension from the damaged line caused a nearby transformer pole to break and fall into an adjacent property, impacting a dog run and horse corral. Fortunately, no people or animals were injured.

Crews immediately secured the area, isolated the remaining power line, and completed a full inspection of surrounding infrastructure. Emergency locates were placed, the damaged equipment was removed, and the line was safely restrung. Power was restored once the site was deemed safe.

What should you do in this situation?

If you come across damaged power lines, poles, or electrical equipment, even if the power is out, treat the situation as dangerous.

- Stay well back from any downed or damaged lines
- Keep people and animals away from the area
- Never attempt to move or touch electrical equipment
- Report the issue to us right away so our crews can respond safely

Quick reporting helps us protect you, your neighbours, and our crews while getting power safely restored.

Our new Online Portal has Launched!

Battle River Power Coop is proud to announce the launch of our new online portal!

When you create an account, you'll have secure access to your information any time of day, all year round. The portal includes helpful tools such as:

- Viewing your meter consumption data
- Viewing and paying your bills
- Reviewing past transactions and payments
- Analyzing and downloading your electricity usage
- Adding multiple accounts to one profile
- Reporting outages and checking outage status

For step-by-step instructions on setting up your new account, visit www.BRPower.coop and look for "Register Your Online Account" under the "Account" tab of the menu.



Save the Date: Annual General Meeting – June 25

Please mark your calendar and plan to join us for our upcoming Annual General Meeting on June 25 at the Days Inn and Conference Center by Wyndham Camrose Norsemen.

An active and engaged membership is a vital part of a healthy cooperative. The AGM is where members help shape BRPC's future by voting on board members, asking questions, and taking part in the decisions that guide our organization.

More details will be shared soon. Watch our newsletter and social media channels for updates, including when ticket sales begin. We look forward to seeing you there.



Message from the Board – March 2026

Battle River Power Coop is strongest when members take an active role in shaping its future. One of the most impactful ways to do that is by serving on the Board of Directors.

As a member owned cooperative, our Board exists to represent you. Directors help set strategic direction, provide oversight, and ensure decisions reflect the long term interests of our communities. As we prepare for our Annual General Meeting on **June 25**, we invite members to consider nominating a qualified candidate, or putting their own name forward, to stand for election to the Board.

Strong candidates come from many walks of life. You do not need a background in the electricity industry. What matters most is a commitment to community service, an interest in good governance, and a willingness to learn and contribute thoughtfully. Our Board benefits from a range of perspectives, and we welcome nominees who are passionate about the future of Battle River Power Coop and the members we serve.

Nominations are now open and will be accepted until the **end of April**. All eligible nominees will be presented to the membership, with directors elected by member vote at the AGM.

If you have ever thought about getting more involved, or know someone who would be a strong voice for our cooperative, we encourage you to take the next step. Information about Board responsibilities, eligibility requirements, and the nomination process is available at:

www.brpower.coop/about-us/board-of-directors/

Thank you for supporting a cooperative that is member owned and community powered. Your involvement helps ensure Battle River Power Coop continues to serve our region with care, accountability, and local leadership.

Stay Up to Date with Battle River Power Coop

If you have had any changes to phone numbers, email addresses, mailing address or wish to add other contact details to your account, please connect with us toll-free at 1.877.428.3972 or email: brpc@brpower.coop and we will ensure your account is updated.

Other ways you can stay in the loop with Battle River Power Coop:

- **Visit our website www.brpower.coop.** The website offers on-line account access for members to review their accounts.
- Battle River Power Coop also communicates on popular social media platforms – **Facebook, Instagram, and LinkedIn.**
- **View outage updates** on our website. Our outage update page provides the most current information on outages in our service area.

Want to help others learn about our Cooperative?

Scan the QR Code with your phone's camera, click on the link, and leave us a review!



CONTRACT RATE

The Contract Rate for Frontier members is \$0.0775 per kWh until December 31, 2026. For more information on our contract, please visit our website www.frontierenergy.coop.

Members are free to purchase natural gas services or electricity services from a retailer of their choice. For a list of retailers, visit ucahelps.alberta.ca or call 310-4822 (toll free in Alberta). Code of Conduct Regulation: Advertising Section 7(1).

FRONTIER ENERGY IS AVAILABLE FOR POWER TROUBLE
CALLS 24/7/365 CALL TOLL-FREE: 1.877.428.3972

