



Frontier Energy

by  Battle River POWER COOP

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Member Appreciation: Storm Restoration Efforts Near Josephburg

Following the recent storm east of Josephburg, member Joe Feser called Battle River Power Coop to share his appreciation for the crews who worked to restore power under extremely challenging conditions.



Joe described the storm as severe, saying it took out power on “God knows how many lines” and left “trees down in the worst possible ways you could imagine.” The damage was widespread, creating difficult conditions for restoration crews across the area.

Despite temperatures above 30°C, heavy mosquito activity, and long hours in the field, Joe said the crews did “fantastic work” getting power restored. He had the opportunity to speak with three different crews during the restoration effort and was impressed not only by their professionalism, but also by their attitude.

“Every crew I talked to was in good spirits, even though things were rough,” Joe said. “It was impressive to see them work.”

Joe wanted to make sure the crews knew their efforts were noticed and appreciated.

“People don’t always see what goes into restoring power after a storm like that,” he said. “The crews did fantastic work.”

Dogs on the Property? Let Us Know

We know many rural properties have dogs that play an important role in protecting homes, farms, and livestock. If you have a dog that may be protective around unfamiliar visitors, please let us know. We can add a note to your account and, when possible, contact you before arriving so arrangements can be made.

A quick heads-up helps keep our crews safe, your pets safe, and every visit running smoothly. To add animal information to your account, please contact our office.



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A Five-Star Thank You

We recently received this five-star Google review from BRPC member John Mayer:

Thank you, John, for taking the time to share your experience.

As a member-owned cooperative, positive feedback from our members helps others learn about the service we provide and the value of local ownership. If you've had a positive experience with Battle River Power Coop, one of the most impactful ways you can support your co-op is by leaving a Google review. Your feedback helps us grow, improve, and continue serving rural Alberta communities.



"I want to thank Battle River power for the very timely restoration of my power pole after a storm [blew] over a power pole in my yard. The crew did an amazing job in replacing the pole in just a couple hours. You could see the big difference in work and effort as to compared to private contractor type [of] work. Great job Battle River and great big THANK YOU!!"

Bullseyes, Bucket Trucks and Community Connections

Battle River Power Coop was excited to join Camrose County's Community BBQ this summer and spend the day connecting with members and neighbours from across the region.

Our brand-new axe-throwing game was a big hit, drawing a steady lineup of young competitors eager to test their aim. Successful throwers earned one of our popular mini bucket trucks, creating plenty of smiles, laughter, and friendly competition throughout the day.

Events like these are a great opportunity to meet the people we serve, answer questions, and celebrate the communities that make rural Alberta such a great place to live and work.

Thank you to Camrose County for hosting another fantastic event, and to everyone who stopped by our booth. We look forward to seeing you at the next community gathering!



Congratulations to Our Meal to the Field Winners!

Thank you to everyone who entered this year's contest. We appreciate the continued enthusiasm for this harvest-time tradition and the opportunity to celebrate the hard work of local farmers and producers.

One of the things we love most about this program is that the people receiving these meals are the same people who help grow the food that finds its way to tables across Alberta and beyond. It's a small way to say thank you for everything they do.

We hope all of our winners enjoy a well-deserved meal in the field. Be sure to watch our social media channels and future newsletters as we share stories and photos from this year's meal deliveries in the weeks ahead.

Battle River Power Coop is pleased to congratulate the winners of our 2026 Meal to the Field contest:

Ron Bratrud

Dean Cumming

Leslie Fodor

Merle King

Dean Komarnisky

Jarod and Christina Pyrch

Fred Ruzika

Loren Whidden

John Wronko

Harry York



We're Hiring: Human Resource Manager

Battle River Power Coop is looking for a Human Resource Manager to join our team in Camrose. This full-time leadership role is ideal for an experienced HR professional who enjoys working closely with employees and managers, supporting workplace culture, recruitment, performance management, training, and employee development.

We're looking for a people-focused candidate with strong human resources experience, knowledge of employment legislation, and a commitment to teamwork, safety, and service.

For full position details and other current career opportunities, visit www.BRPower.coop and click "**Careers**" under the **About Us** tab.

Board Update: Improving Your Payment Experience

Your Board of Directors continues to work closely with administration to ensure our new billing and payment systems are delivering the experience our members expect and deserve. We know changes to important services can sometimes bring challenges, and we appreciate the feedback members have shared as we work through this transition.

Administration has provided the Board with several positive updates regarding the transition.

Pre-authorized bank account payments are now available through the online portal. Members can now set up pre-authorized payments directly from their bank account, providing another convenient option for managing monthly bills.

We are also pleased to report significant progress on payment processing refinements. Some members have experienced issues with their payment and notification options. Administration has been working diligently with our payment processing partner to address and correct these concerns. Members who are enrolled on the portal will notice substantial improvements going forward.

Your Board remains committed to ensuring these systems work reliably and effectively for the membership we serve. We appreciate your patience and feedback as these improvements are implemented.

As always, if you need assistance navigating the new system or setting up pre-authorized payments, BRPC staff are happy to help. Please contact our office, and a team member will be pleased to guide you through the process in person or over the phone.

Stay Up to Date with Battle River Power Coop

If you have had any changes to phone numbers, email addresses, mailing address or wish to add other contact details to your account, please connect with us toll-free at 1.877.428.3972 or email: brpc@brpower.coop and we will ensure your account is updated.

Other ways you can stay in the loop with Battle River Power Coop:

- **Visit our website www.brpower.coop.** The website offers on-line account access for members to review their accounts.
- Battle River Power Coop also communicates on popular social media platforms – **Facebook, Instagram, and LinkedIn.**
- **View outage updates** on our website. Our outage update page provides the most current information on outages in our service area.

Want to help others learn about our Cooperative?

Scan the QR Code with your phone's camera, click on the link, and leave us a review!



CONTRACT RATE

The Contract Rate for Frontier members is \$0.0775 per kWh until December 31, 2026. For more information on our contract, please visit our website www.frontierenergy.coop.

Members are free to purchase natural gas services or electricity services from a retailer of their choice. For a list of retailers, visit ucahelps.alberta.ca or call 310-4822 (toll free in Alberta). Code of Conduct Regulation: Advertising Section 7(1).

**FRONTIER ENERGY IS AVAILABLE FOR POWER TROUBLE
CALLS 24/7/365 CALL TOLL-FREE: 1.877.428.3972**

