



Battle River POWER COOP

MEMBER OWNED • COMMUNITY POWERED



A Message from Your Board of Directors

Over the past several months, members have experienced challenges with our roll out of a new billing system.

We know this has been frustrating for some members, who have experienced issues registering with the new portal, incorrect notifications, and access to the system. We want to acknowledge those negative experiences clearly and assure our members that we are actively working with our providers to find solutions.

This change to the billing system was not made lightly. Our previous billing system had reached the end of its useful life and was no longer being supported by the provider. Transitioning to a new platform was necessary to ensure the long-term stability of our operations.

That said, the rollout has not met the standard we expect for all of our members, and we sincerely apologize for the initial start up of the new software.

As your Board of Directors, our role is to ensure these issues are being addressed responsibly and with urgency. We are actively overseeing progress and are confident that the right focus is being applied, as we work through the issues with the new software and their providers.

We also want to be clear about our expectations.

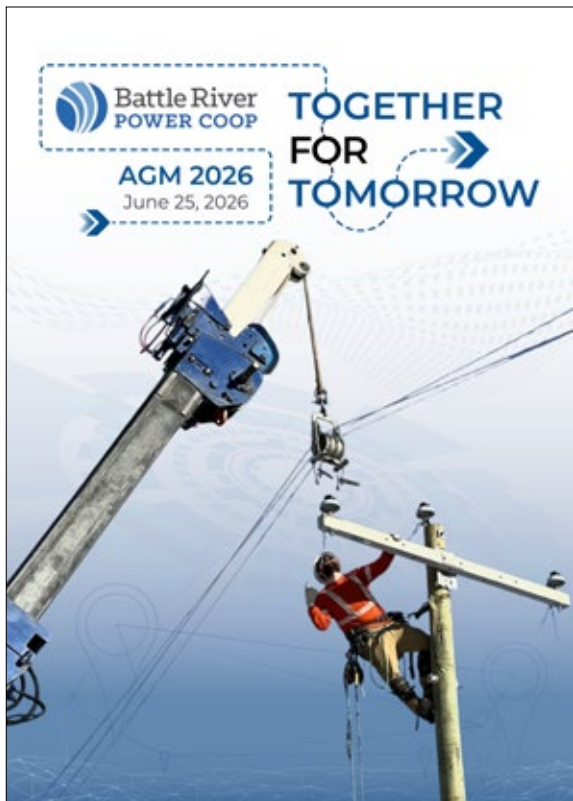
This system needs to work, and it needs to work well for every member.

We believe that once these challenges are resolved, the platform will provide a stronger, more efficient and effective foundation for how we serve you in the years ahead.

In the meantime, we appreciate your patience and your continued feedback.

Your Board of Directors
Battle River Power Coop

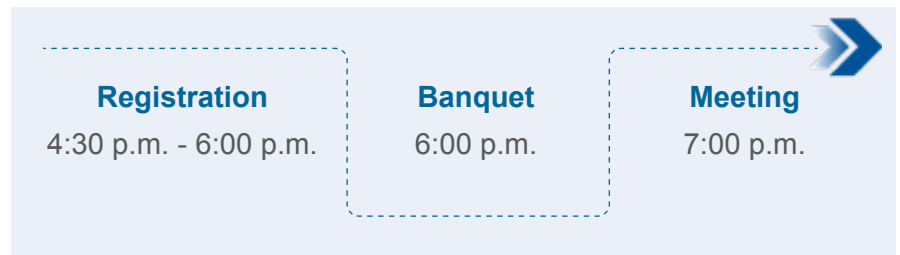




2026 Annual General Meeting

Together for Tomorrow

Join us for our Annual General Meeting at the Days Inn & Conference Centre by Wyndham Camrose on June 25, 2026.



Tickets to the banquet dinner are \$5. You can RSVP by June 12, 2026 via phone or email:

1(780)672-7738

BRPC@BRPower.Coop






BRPC Incident Response – Equipment Contact with Power Pole

While working in the field, a BRPC member was operating a large seeder and maneuvering around a power pole. The operator believed there was enough clearance for the equipment to pass safely. At the last moment, it became clear there was not enough room. The operator attempted to stop by engaging the clutch, but the seeder made contact with the pole.

The impact damaged the pole, taking out a significant portion of the structure, bending the skypin, and detaching the primary line from the pole.

A BRPC Powerline Technician responded to the incident, met with the member, and reviewed the importance of maintaining safe clearance when working around power infrastructure. Locates were completed, and crews were dispatched to replace the damaged pole. A new pole was installed, and the site was safely re-energized and restored to its original condition.

What should you do in this situation?

-  **Always give yourself more clearance than you think you need** when working around power poles and lines. Large equipment can shift, and tight turns can reduce safe distance quickly.
-  **Stop immediately** if you are unsure about clearance before proceeding around electrical infrastructure.
-  **Be aware of the full size and reach of your equipment**, including corners and extensions.
-  **If contact occurs with a pole or power line**, remain in place if safe to do so and call BRPC right away.
-  **Plan your approach** before entering the work area to avoid tight turns or last-minute adjustments near poles and lines.

BRPC Shoots and Scores!

From April 24 to 26, the BRPC Liners laced up for the Goodwill Utility Hockey Tournament, delivering a strong showing both on and off the ice.

The team brought energy, determination, and solid teamwork to every game. Whether it was crisp passing, hard-fought shifts, or the occasional trip to the penalty box, the Liners played with heart and represented Battle River Power Coop with pride. More importantly, they showed what it means to support one another and compete as a team.

Beyond the games, the tournament carried a powerful purpose. This year's event supported Smile Like Emily, a charity founded by parents who lost their seven-year-old daughter to heart failure. Emily's father is a utility lineman, and his experience highlights just how important quick access to life-saving equipment can be.

Funds raised from the tournament will help install "Save Stations" across Alberta, providing 24/7 public access to automated external defibrillators (AEDs). These stations have the potential to make a life-saving difference in emergency situations, especially in rural communities.

BRPC is proud to have taken part in an event that combines camaraderie, competition, and meaningful community impact.

Thank you to everyone who came out to support the team and cheer from the stands.



Celebrating a Century of Stewardship

Congratulations to BRPC Executive Director Arnold Hanson, wife Mary and the Hanson family on receiving their Century Farm and Ranch Award.

Reaching 100 years of continuous family ownership is a significant milestone, reflecting generations of dedication, resilience, and care for the land. It is a legacy built on long-term thinking and a deep connection to rural life.

That same commitment to stewardship and forward-looking leadership is reflected in Arnold's role with BRPC. His perspective helps support a strong, sustainable REA that continues to serve our members today while planning for the future.

We are proud to celebrate this achievement and the Hanson family's lasting contribution to Alberta's rural communities.



Stay Up to Date with Battle River Power Coop

If you have had any changes to phone numbers, email addresses, mailing address or wish to add other contact details to your account, please connect with us toll-free at 1.877.428.3972 or email: brpc@brpower.coop and we will ensure your account is updated.

Other ways you can stay in the loop with Battle River Power Coop:

- **Visit our website www.brpower.coop.** The website offers on-line account access for members to review their accounts.
- Battle River Power Coop also communicates on popular social media platforms – **Facebook, Instagram, and LinkedIn.**
- **View outage updates** on our website. Our outage update page provides the most current information on outages in our service area.

Want to help others learn about our Cooperative?

Scan the QR Code with your phone's camera, click on the link, and leave us a review!



RATE OF LAST RESORT

The Rate of Last Resort (RoLR) is a fixed monthly rate set at \$0.13000 per kWh until the end of December 2026. Detailed information on the RoLR is available on: www.brpower.coop.

Members are free to purchase natural gas services or electricity services from a retailer of their choice. For a list of retailers, visit ucahelps.alberta.ca or call 310-4822 (toll free in Alberta). Code of Conduct Regulation: Advertising Section 7(1).

BATTLE RIVER POWER COOP IS AVAILABLE FOR POWER TROUBLE CALLS 24/7/365 CALL TOLL-FREE: 1.877.428.3972

